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Captain Cook Primary School , Stokesley Road, Marton, Middlesbrough. TS7 8DU

19th March 2025

Dear Parent/Carer

This half term we are in the process of moving over to new IT systems within school. On Friday the 21st March we will moving over to a new system called 'Arbor' which replaces both the School Gateway and SIMS. We are excited for this new system as it will be more user friendly for parents, as well as being more efficient for staff in school. We will still be using CLASS DOJO for our rewards system and to facilitate informal communications between home and school.

Therefore, from tomorrow, you will no longer be able to make payments, book clubs or send correspondence to school using the School Gateway. All existing balances and bookings made for school lunches, trips and wraparound care will be transferred to the new system.

Further details on how to download the new 'Arbor' App and instructions will follow shortly.

We are working as hard as possible to ensure a smooth transfer over to the new system but please be patient with us as no doubt there will be a few teething problems! If you have any problems or need any clarification, please contact the school office who will be happy to help.

Many thanks

Mrs L Acheson Acting Head Teacher

Lingfield Education Trust c/o Corporation Road Community Primary School Corporation Road Darlington DL3 6AR

